

Date : 6th August 2003

Distribute : Freely

Subject : **When copying a file/folder to a Diamond volume, a file called Testdir.tmp appears and cannot be deleted.**

When a file/folder is copied to a Diamond volume, a file called Testdir.tmp is created by Windows as part of the copy process and then automatically deleted once the copy succeeds. Sometimes the user performing the copy does not have the delete permission on the Diamond volume and so the file is not deleted by the operating system and has to be manually deleted by someone who has the delete privilege.

To fix this, give the Delete permission to the user or group who perform the copies.

1. Logon to the machine that hosts the library volume as an Administrator
2. Start Explorer
3. Right click on the library volume and select Properties from the context menu
4. Select the Security tab and click the Permissions button
5. Click the Add button and select the user or group required
6. Click OK
7. In the main Permissions dialog box select the new user and in the "Type of access" box select "Special File Access"
8. Check the "Delete" box and click OK
9. Click OK to close the Permissions dialog box and OK again to close the drive properties dialog box