

July 1997

IMPORTANT SALES NOTICE

End of Life notice for Plasmon Motheye media and RF7030 drives

BACKGROUND

Our supplier is no longer able to provide support on the RF7030 drive with Motheye media. Therefore, Plasmon is forced to discontinue support for the Motheye media and the RF7030 drive. If an RF7030 drive is returned for repair and found to be non-repairable, the customer will be offered an upgrade.

This upgrade will be in two forms:

For customers requiring rewritable support, or Phase Change WORM only, the 7031 drive will be offered. The RF7031 drive is functionally the same as the RF7030 with the **exception** of Motheye media support (media types P942 and P1402). This drive has been supplied to customers during the last year who have required either just the rewritable support, or use with Phase Change WORM only (media types P940C and P1400C). Repair turnaround times where the RF7031 drive is used as a replacement will be within Plasmon Data's target of 14 days.

For customers requiring backwards read compatibility with existing Motheye media, a new drive, the RF7032 will be supplied **only by special request**. These drives will be in short supply, and delays in repair turnaround times will be outside Plasmon Data's usual terms, and could be up to 90 days.

Customers with stocks of new, unused P942 and/or P1402 media may exchange this media for P940C or P1400C media, respectively. Previously written P942 and P1402 media can only be read in the RF7032 drive, but no new data can be written to them.

Customers are themselves responsible for implementing any necessary changes to support the RF7031 or RF7032 drives if an upgrade option to these drives is selected.

A separate technical notice covers the service and warranty policy for this programme.

Pricing information is available from either the service department or your account manager at Plasmon Data.

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