



28th April 2000

End of Life notice for 24X CD-ROM and 8X20 CD-Recordable Drives in D-Series

BACKGROUND

Our supplier has formally ended production of the 24X CD-ROM drive Plasmon use in the D-Series, and the 8X20 drive will be ending production in late May . Full warranty and service will continue on these drives, in line with Plasmon's standard EOL support programme.

EFFECTIVE PERIOD

Plasmon will withdraw from the sales of the above drives on August 31st, when new drive technologies and configurations will be announced. The 24X CD-ROM drives are likely to be in short supply this summer, *and at no cost to the customer*, Plasmon will undertake to supply the 8X20 CD-R drive as an alternative. This represents excellent value, especially in light of the recent price reductions made on all the drives used in the D-Series, including DVD-RAM. The products that are involved are as follows:

Model	Description
CD24XD	24X CD-ROM Drive
CDR20XD	8X20 CD Recorder
D120-20	120 disc CD-ROM jukebox with two 24X CD-ROM players
D120-40	120 disc CD-ROM jukebox with four 24X CD-ROM players
D240-20	240 disc CD-ROM jukebox with two 24X CD-ROM players
D240-40	240 disc CD-ROM jukebox with four 24X CD-ROM players
D240-60	240 disc CD-ROM jukebox with six 24X CD-ROM players
D240-20	240 disc CD-ROM jukebox with two 24X CD-ROM players
D240-40	240 disc CD-ROM jukebox with four 24X CD-ROM players
D240-60	240 disc CD-ROM jukebox with six 24X CD-ROM players
D480-20	480 disc CD-ROM jukebox with two 24X CD-ROM players
D480-40	480 disc CD-ROM jukebox with four 24X CD-ROM players
D480-60	480 disc CD-ROM jukebox with six 24X CD-ROM players
D120-02	120 disc CD-ROM jukebox with two 8X/20X CD-Recorders
D120-04	120 disc CD-ROM jukebox with four 8X/20X CD-Recorders
D120-22	120 disc CD-ROM jukebox with two 24X CD-ROM players and two 8X/20X CD-Recorders
D240-02	240 disc CD-ROM jukebox with two 8X/20X CD-Recorders
D240-04	240 disc CD-ROM jukebox with four 8X/20X CD-Recorders
D240-06	240 disc CD-ROM jukebox with six 8X/20X CD-Recorders
D240-22	240 disc CD-ROM jukebox with two 24X CD-ROM players and two 8X/20X CD-Recorders
D240-42	240 disc CD-ROM jukebox with four 24X CD-ROM players and two 8X/20X CD-Recorders
D240-24	240 disc CD-ROM jukebox with two 24X CD-ROM players and four 8X/20X CD-Recorders
D480-02	480 disc CD-ROM jukebox with two 8X/20X CD-Recorders
D480-04	480 disc CD-ROM jukebox with four 8X/20X CD-Recorders
D480-06	480 disc CD-ROM jukebox with six 8X/20X CD-Recorders
D480-22	480 disc CD-ROM jukebox with two 24X CD-ROM players and two 8X/20X CD-Recorders
D480-42	480 disc CD-ROM jukebox with four 24X CD-ROM players and two 8X/20X CD-Recorders
D480-24	480 disc CD-ROM jukebox with two 24X CD-ROM players and four 8X/20X CD-Recorders

SOFTWARE SUPPORT

We have been in contact with several of our ISV (Independent Software Vendors) who have confirmed to us that their latest software for read-only access (as sold with CD-ROM Jukeboxes) will also function in read-only mode should the customer install either the CD-R or DVD-RAM jukeboxes. This will allow customers to invest today in the latest technology, such as DVD-RAM whilst maintaining access to their existing legacy data which is held on CD-ROM or CD-R discs. As of this date, both Smart Storage and Allstor provide this functionality. Please contact Plasmon for additional ISV details.

END OF LIFE SERVICE & SUPPORT

Product	End of Life Date
8X CD-ROM	27/03/2004
24X CD-ROM	27/04/2005
4X CD-R	27/03/2005
8X CD-R	27/04/2005

Plasmon will undertake repair and service on these drives during the period shown for customers with ‘On-Site’ or ‘Return to Base’ service requirements. Plasmon may elect to replace the drive with an alternative product should the need arise.

For more information or clarification on any points listed please contact your Plasmon Regional Sales Office.

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