
Customer Bulletin

Product Model Name: Diamond
Date: March 2005
Reference ECO No: N/A

Reason for Bulletin

This bulletin addresses startup errors that occur when running Diamond software with the Adaptec 29160 driver included with Windows 2003.

With the included driver loaded, and using Windows 2003, the following errors may occur intermittently:

- Error 522 in manager.log on startup
- System locks at blue screen on reboot
- Failure of various disk operations (such as rescan, move, etc.) to complete successfully

Although new drivers are available, as of this date Windows 2003 does not ship with the latest driver.

Recommended Solution

To resolve these issues, obtain the latest driver from the Adaptec website:

<http://www.adaptec.com>

Contact Information for Technical Questions:

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