

Customer Bulletin

Product Model Name: UDO Media
Date: December 2005
Reference ECO No: 17110

Reason for Bulletin

Release of new UDO Compliant Write Once media.

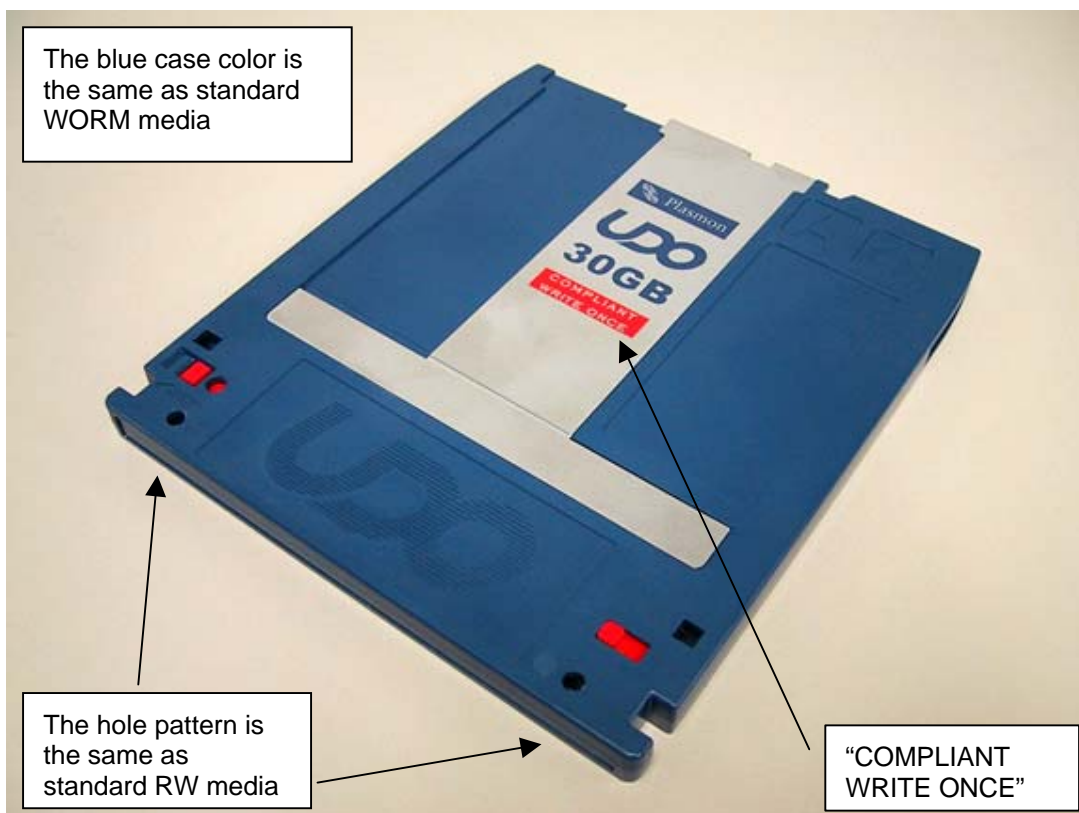
Description of Change

Plasmon Compliant Write Once media is intended for customers that need to "destroy" data after a certain period of time, or for security reasons. The Shred command, available in firmware release U03, "destroys" data in an extent specified by the management application.

When the Shred command is executed, the specified data is lost forever and cannot be read or recovered in any way. The affected extent can no longer be written to or formatted.

Additional Information

- The Shred command is only supported with UDO Compliant Write Once Media, and with drives loaded with U03 or higher firmware.
- Other than supporting the Shred command, Compliant Write Once media behaves like standard WORM media.



Contact Information for Technical Questions:

Americas and Asia Pacific

Plasmon Technical Support Team
United States Calls: 1-877-585-6793
International Calls: 1-719-593-4437
Fax: 1-719-593-4192
Email: tech.support@plasmon.com
Internet: www.plasmon.com

Europe, Africa, and Middle East

Plasmon Technical Support Team
International Calls: +44 (0) 1763 262 963
Fax: +44 (0) 1763 264 407
Email: support@plasmon.co.uk
Internet: www.plasmon.com