



PRODUCT MODEL NAME: Plasmon 1800 with SCSI Option Box

DATE: 5/23/2000

PTI#: 1800-02

Plasmon 1800 Power Up with SCSI Option Box Installed - Information

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Problem Description: After a Series 1800 jukebox has fully initialized on power up you can not see the jukebox via the SCSI Option Box. This symptom appears more with the 386 SCSI Option Box.

Serial Numbers Affected: Serial Number 2000 and Above

Solution: Power off the SCSI Option Box for approximately 15 seconds and verify that the SCSI code floppy is installed in the floppy drive. Power the SCSI Option Box on. After the SCSI Option Box reinitializes communication to the jukebox via SCSI is restored.

Part Warranty: Not Applicable